

# Mandeep Singh

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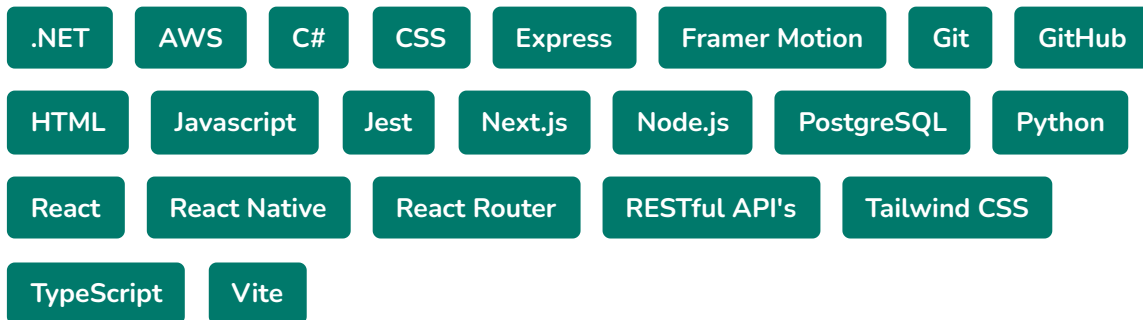
🔗 <https://mandeep-singh.dev> 🌐 <https://github.com/mandeep-s1ngh>

🌐 <https://www.linkedin.com/in/mandeep-singh-2999685b/>

## 👤 Profile

I am driven by my passion for technology and desire to build a career in the field. I began as an I.T support professional, keeping that role for over 10 years gaining valuable experience and skills including communication, problem-solving, and teamwork. Eager for a new challenge, this led me to complete a software development bootcamp to lay the foundations for a career involving coding. I am now back in a support role at a company that values career development. This will allow me to provide my previous experience to the company before making the transition from within to align with my long-term career goals. I am also self-studying and building projects whenever possible.

## 🧠 Technical Skills







## 📁 Professional Experience

- |                               |  |                 |
|-------------------------------|--|-----------------|
| November 2023 – Present       | <b>Service Desk Analyst</b> , <i>emap</i> <a href="#">🔗</a> <ul style="list-style-type: none"><li>• Providing technical support to end-users addressing issues and queries through various channels.</li><li>• Collaborating with the team to develop and implement technology-related projects and initiatives.</li><li>• Maintaining knowledge of current technology trends to provide up-to-date support and recommendations.</li></ul>   | London, England |
| January 2023 – April 2023     | <b>Trainee Software Developer</b> , <i>Northcoders</i> <a href="#">🔗</a> <ul style="list-style-type: none"><li>• 4-month coding bootcamp.</li><li>• Learned fundamentals of JavaScript, industry best practices, and how to develop RESTful APIs, databases, and front-end applications.</li><li>• Followed agile working practices to create and deliver a full-stack mobile application as part of a collaborative team project.</li></ul> | Remote          |
| February 2012 – December 2022 | <b>I.T Technician</b> , <i>Granular IT</i> <a href="#">🔗</a> <ul style="list-style-type: none"><li>• Delivered 1st, 2nd, and 3rd line technical support to onsite and remote clients.</li><li>• Developed skills in communication, customer service, problem-solving, and teamwork through the resolution of support queries.</li></ul>  | London, England |

## Education

February 2011 – November 2011	<b>IT Apprenticeship, QA</b> Achieved the following certifications: CompTIA A+, City & Guilds IT Systems and Principles.	London, England
September 2004 – July 2009	<b>GCSES, Park View Secondary School</b> Achieved 10 GCSE Passes A-C in Biology, Chemistry, English Language, English Literature, History, Maths, Physics, Religious Studies, Sociology.	London, England

## Selected Projects

2023	<b>Event Buddy, Northcoders Bootcamp Team Project</b>  A mobile application built using React Native, AWS Lambda, and AWS DynamoDB. This was an agile group project which made up the final phase of the Northcoders bootcamp where we could get hands-on with new technology, work as a team, and build a project in 1.5 weeks. It is an app aimed at people who like to go to events.
2023	<b>Northcoders News API, Bootcamp Back-End Project</b>  Developed a RESTful API to manage and serve news website data efficiently using Express and PostgreSQL.
2023	<b>News Yourself In The Moment, Bootcamp Front-End Project</b>  Developed a news website to interface with the API using JavaScript and React.
2023	<b>Nextjs Blog, Personal Project</b>  Built using TypeScript (initially JavaScript) & Next.js as part of getting hands-on with the Next.js framework for the very first time.

## Selected Certificates

<b>Certificate of Completion</b> Northcoders Bootcamp	<b>Hall of fame</b> Hacktoberfest 2023
<b>Foundational C# with Microsoft</b> freeCodeCamp & Microsoft Collaboration	<b>Introduction to AWS CLI</b> W3Schools & AWS Collaboration
<b>AWS DevTools Services Overview</b> W3Schools & AWS Collaboration	<b>Learn CSS</b> Codecademy
<b>Learn JavaScript</b> Codecademy	<b>Learn Python</b> Codecademy
<b>Learn React</b> Codecademy	<b>Learn TypeScript</b> Codecademy

## Hobbies & Interests

Listening to Punjabi music

Playing Football

Spending time with family

Gaming

Continuous Learning